



Complaint Form

238499
Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Print

Date: 8-17-2012

Complainant or Legal Representative Information: * Required Fields

Name * Mrs. Rod Worrell
Firm (if applicable) _____
Mailing Address * 16091 Heron Run Dr
City, State Zip * Tega Cay SC 29708 Phone * 803-548-4063
E-mail * hotrod2@comporium.net

Name of Utility Involved in Complaint: *

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☐ Service Issue ☐ Meter Issue
☒ Other (be specific) Rate increase

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No

Name of
ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

This rate increase by Tega Cay Water service is ridiculous. After the last rate increase few improvements were made. If the company had been good stewards they would have planned ahead. I am a senior citizen, lived in TC for 25 years and have had nothing but problems with this company..

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AUG 20 2012
PSC SC
CLERK'S OFFICE

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I am a senior citizen. This rate will almost double my water bill and will be a financial hardship.

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STATE OF SOUTH CAROLINA)
COUNTY OF York)

VERIFICATION

I, Betty Worrell verify that I have read my complaint filed on 8-17-2012
Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

Betty Worrell

Complainant's Signature

Internal Use Only

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|--------------|------|
| Processed By | Date |
| | |
| H.E. | |